[Title]: The Lenovo OTP iOS version prompts "No Longer Available" [Resolution]:

When iOS users of Lenovo OTP encounter the prompt ["Lenovo OTP" Is No Longer Available], please access the Lenovo OTP portal and perform an **overlay installation** of the Lenovo OTP Mobile App iOS version.



Step 1. First, there is no need to uninstall Lenovo OTP Mobile App iOS version. If the Lenovo OTP Mobile App iOS version has already been uninstalled, please continue with the following steps. And you will need to re-register for Lenovo OTP Mobile App iOS version after completing the installation later; **Step 2.** Using **Safari** access Lenovo OTP Portal otp.lenovo.com;



Step 3. Pull down the phone screen, then tap [iPhone for Enterprise] to jump to the installation page. On the installation page, tap the [Install] button to overlay installation of the Lenovo OTP Mobile App iOS version;



Step 4. Follow the <u>instructions on the installation page</u> to add the program developer back to the device list (for iOS 18 and above, a phone reboot may be required after trusting the developer);
Step 5. After completing the above steps, re-click the Lenovo OTP Mobile App iOS version to check if it

can be opened normally.